



December 21, 2021

Web Announcement 2663

## Attention All Providers, Delegates and Staff: Reminder of Available Self-Service Options

The Division of Health Care Financing and Policy (DHCFP) and Nevada Medicaid would like to remind all providers, delegates and staff that they have access to several self-service options that eliminate the need to contact the Nevada Medicaid Call Centers as these self-service options are available at all times.

Please see the self-service options listed below that are currently available:

Topic	Self-Service Option	Link
Submit and check the status of your Provider Enrollment application	Online Provider Enrollment tool	<a href="#">Online Provider Enrollment tool</a>
Provider enrollment information	Provider Enrollment webpage	<a href="#">Provider Enrollment</a>
Revalidation dates	Electronic Verification System (EVS) or Revalidation Report	<a href="#">EVS</a> or <a href="#">Revalidation Report</a>
Checking recipient eligibility	EVS and refer to EVS User Manual Chapter 2 (Eligibility Benefit Verification) for information and instructions	<a href="#">EVS</a> and <a href="#">EVS User Manual</a>
Does a code require a PA?	Authorization Criteria tool	<a href="#">Authorization Criteria</a>
Submit, edit and check the status of a prior authorization	EVS	<a href="#">EVS</a>
Submit, edit and check the status of a claim or update a denied claim	EVS	<a href="#">EVS</a>
Locate your billing information	Billing Instructions webpage contains the Billing Manual and provider type specific Billing Guidelines	<a href="#">Billing Instructions webpage</a>
Payable codes	Search Fee Schedule to search by specific codes or Refer to the DHCFP Rates Unit to search by provider type and codes (Select Fee-for-Service xls Fee Schedules)	<a href="#">Search Fee Schedule</a> or <a href="#">DHCFP Rates Unit</a>
Remain up-to-date with news about and from Nevada Medicaid	Web Announcements webpage	<a href="#">Web Announcements</a>
Training needs	Self-Paced Trainings via the Nevada Medicaid YouTube® Channel or Instructor-Led Trainings	<a href="#">Self-Paced Trainings</a> or <a href="#">Instructor-Led Trainings</a>